

# Rules & Regulations · Frequently Asked Questions

Yogi Bear's Jellystone Park™ of Western New York · 5204 Youngers Road, North Java, NY 14113



## Rules & Regulations

**Check-In:** 2 PM for campsites; 3 PM for vacation rentals.

**Check-Out:** 1 PM for campsites; 11 AM for vacation rentals.

**Quiet Hours:** Please be courteous to the guests around you during all hours of the day. Quiet time is enforced from 11 PM - 8 AM. Please, no loud talking, loud radios, loud televisions, or other loud noise at any time.

**Curfew:** We do enforce a curfew – children under age 18 may not leave their site after 10 PM unless accompanied by an adult. Children under age 5 must be accompanied by an adult at all times. Parents are responsible for the actions and safety of their children.

**Speed Limit:** The speed limit is 5 ½ MPH. Slow down and relax! Please do not drive with passengers on hoods, trunks, or tailgates. Be extra cautious near children! You must have a full driver's license and insurance to operate any motorized vehicle.

**Guests/Visitors:** Additional guests and visitors must register at the Front Desk and pay \$10 per person, per night during in-season dates and \$5 per person, per night during off-season dates. The maximum occupancy and vehicle count per campsite or vacation rental will apply.

**Wristband Policy:** To be on property, guests and visitors are required to wear a wristband at all times.

**Pets:** Your 4-legged family members are welcome! All pets must wear current and valid rabies tags, be leashed, cleaned up after, attended to at all times, and not be aggressive or exotic.

Pets are the responsibility of the owner, however we reserve the right to exclude or remove any animal we deem aggressive or for any other reason in management's sole discretion. Pets are allowed on all campsites free of charge. Pets are allowed in vacation rentals with a \$50 plus tax non-refundable fee. Limit 2 pets per site. Due to local ordinance, no pets are allowed in any buildings, on the beach, on playgrounds, or inside the fences at the pool and Water Zone.

**Vehicles:** We allow a maximum of 2 vehicles per campsite or vacation rental. Please do not park on other sites. Vehicles must display valid passes.

**Personal Golf Carts:** You may bring your personal golf cart or UTV, as long as you provide a copy of the Certificate of Insurance. This can usually be added to your vehicle or home owner's insurance. Without this on file, your personal golf cart or UTV will not be permitted on property. ATVs are not permitted.

**Bicycles:** Bicycles are permitted during the day. Children must ride slowly, stop at crossings, and use helmets.

**Campfires:** Campfires are permitted inside the fire rings provided. Do not stack the rings.

**Firewood:** Please do not cut any standing trees or branches. You may use wood found on the ground or purchase from the Ranger Station. Firewood may be brought in if it is in accordance with New York State Law. Untreated firewood may not be moved more than 50 miles from its source. Firewood may only be imported into New York State, or moved more than 50 miles from its source within New York State if it has been treated (heated to at least 160°F for 75 minutes) and labeled as "New York Approved Treated Firewood/Pest-Free" by the producer.

**Dish Washing:** Please wash dishes at your campsite or vacation rental, or in the Pavilion laundry room. Please do not wash dishes in the Comfort Stations.

**Alcohol & Drugs:** Moderation and legal behavior is required. Please enjoy alcoholic beverages responsibly at your site, but refrain from alcohol consumption in our general park areas. Keep beer cans and other alcoholic beverage containers out of sight, either in a cooler, or in a can or bottle holder. Anyone under age 21 is strictly prohibited from alcohol consumption.

**Non-Permitted Items:** Skateboards, hoverboards, scooters, rollerblades, rollerskates, motorbikes, fireworks, firearms, weapons, and drones.

**Property Access:** 24 hour access to the resort is available through the gates at the entrance. The exit gate opens automatically as a vehicle approaches.

**Property Boundaries:** Property boundaries are clearly marked. The adjoining landowners will not tolerate trespassing.

**Disclaimer & Photo Consent:** By accepting a reservation, Guest hereby waives, releases and discharges and covenants not to sue Sun Communities for all claims and liability for personal injury, accidents, property damage, any other claim arising out of or in connection with Guests' use of the Rental/Property. Further, Guest agrees to defend, indemnify and hold harmless Sun Communities from all losses, claims, expenses and demands, including attorneys' fees, that Sun Communities may incur arising out of or in connection with Guests' use of the Rental/Property. Guest further agrees to be responsible and liable for the actions and safety of every person in their group. Each registered guest grants Sun and/or its promotional partners the right to include photographic, video and other visual portrayals of all registered guest(s), any extra persons registered and his/her children (minor or not, if applicable) in any medium and for any purpose and agrees that such portrayals shall be Sun's sole property. If you choose to opt out of this photo consent, please contact our Ranger Station to obtain a photo consent opt-out form.

## FAQs

**How far in advance should I make my reservation?**

We recommend reserving at least 6 months in advance as we do fill up quickly. Reservations for the upcoming year open every Memorial Day weekend.

**Should I reserve a golf cart ahead of time?** Yes! We recommend reserving a golf cart at the same time you reserve your stay, as we often sell out.

**Do you offer early check-in?** If you'd like to check-in early, please call the Front Desk the day of your arrival to verify availability.

**What is your cancellation policy?** Notice of cancellation must be received 14 days prior to your arrival date for campsites and 14 days prior to your arrival date for vacation rentals, less a \$20 fee for valid cancellations. No refunds will be given for cancellations with shorter notice or due to weather. All seasonal reservation payments are non-refundable and non-transferable. Refunds are prohibited for weather condition, voluntary departure, and acts of nature or evictions.

**Are there any items you recommend bringing?**

We suggest packing your bicycles for quick transport between amenities. Fishing poles for the lake would be a great idea, too - the fish love hot dogs! If you're staying in a vacation rental, don't forget to bring bedding, food, toiletries, BBQ utensils, and chairs to relax around the campfire.

**Do you supply life jackets?** Yes, we have life jackets available for the canoes, kayaks, and inflatable Aqua Park.

**Is the WaterZone, Mini-Golf Course, and Laser Tag included in my stay?** The WaterZone, Laser Tag, Mini-Golf Course, Jump Pad, canoes, kayaks, and most daily activities are included with your stay! There are some additional fees associated with activities where you take something home - for example, ceramics, tie-dye shirts, sand art, candle art, etc.

**Do you offer Day Passes for guests who'd like to use the WaterZone or other amenities without staying overnight?** Unfortunately, we do not offer Day Passes at this time. You must book a campsite or vacation rental, or be visiting a registered guest during their stay.

**When are the WaterZone and pool open?** The WaterZone and pool are open weekends from May 24 - June 21, 2019 and daily from June 22 - September 2, 2019.

**Do you offer Wi-Fi or cable?** Complimentary Wi-Fi is available throughout the resort, with an upgraded premium service option (\$) available for streaming movies. For 24 hour support, visit [SunWiFiMe.com](http://SunWiFiMe.com) or call (866) 968-3646.

Have a different question?

Email [jellystone@suncommunities.com](mailto:jellystone@suncommunities.com)  
or call (800) 582-9135.

