



## We want all of our guests to have a safe, relaxing stay. Please respect your neighbors, our resort facilities, and the environment.

**Check-In Time:** 2:00 PM for RV sites, tent sites; 3:00 PM for glamping and vacation rentals.

**Check-Out Time:** 11:00 AM for RV sites, tent sites, glamping, and vacation rentals.

**Respect Your Neighbor:** Do not cut through sites and please keep your possessions on your site.

**Quiet Time:** Our quiet time is from 11:00 PM - 8:00 AM daily, but please be courteous to the guests around you during all hours of the day. Please, no loud talking, loud radios, loud televisions, or other loud noise between these hours. The use of generators is prohibited. We do enforce a curfew – anyone under 18 years of age may not leave their RV site, tent site, glamping, or vacation rental after 11:00 PM unless it is to and from a Comfort Station.

**Occupancy:** The maximum number of people allowed per RV site, tent site, glamping, and most vacation rentals is 6 guests. The Arrowhead Studio vacation rentals can only accommodate up to 4 guests.

**Starting Rates:** Starting rates for RV and tent sites are based on 2 adults and 4 children ages 3-17, and 2 vehicles. Starting rates for glamping and vacation rentals are based on 2-6 people (depending on type), and 2 vehicles.

**Guests & Visitors:** Campers are responsible for their guest and visitors. They must register at the office and pay the guest/visitor fee, which is \$10 per person, per night.

**Pets:** We are a pet-friendly resort. Pets must be walked on a leash, cleaned up after, and may not disturb other guests. Pets are the responsibility of the owner. Management reserves the right to restrict disruptive or aggressive breeds. Upon check-in, please notify the office of your pets. There is a limit of 3 pets per RV and tent site and 2 pets per glamping and vacation rental. There is a non-refundable fee of \$50 for having pets in a glamping or vacation rental. Pets are not permitted in Conestoga Wagon, Adventure Tent, or Airstream rentals.

**Refund Policy:** Refunds are prohibited for weather condition, voluntary departure, acts of nature, or evictions. Any refund processed will be refunded in the same form that it was originally paid or a reservation credit can be issued towards a future stay to be used within 1 year from the date the reservation credit was issued. All refunds processed

via credit/debit card will be processed back to the original credit/debit card used - no exceptions.

**Cancellation Policy:** Cancellations made at least 14 days in advance will be refunded in the form in which it was paid, less a \$25 cancellation fee. For cancellations made less than 14 days prior to the arrival date, the deposit paid will be forfeited by the guest.

**No Show Policy:** Any guests that have not shown up 24 hours after their check-in time, and have not made prior arrangements with resort staff, will be considered a no show reservation and forfeit their deposit.

**Speed Limit:** The speed limit is 5½ mph on all resort roads. Failure to obey resort speed limits may result in removal from the property without refund.

**Vehicles:** 2 vehicles are included with each reservation. Additional vehicles are \$5 per day and subject to availability of parking. All vehicles must have a valid state license plate and a parking pass from the Welcome Center upon check-in. Please ensure your guest tag is visible at all times with the proper departure date. Towing is enforced. All motorized vehicles must have proof of insurance to be permitted on the property. Failure to provide proof of proper insurance will result in the prohibiting of use on property. All ATV/UTV and other large terrain vehicles are prohibited. The only 4 wheeled vehicles permitted in our park is your car, truck, or adequately insured personal golf cart.

**Personal Golf Carts:** You may bring your personal golf cart, as long as you provide a copy of the Certificate of Insurance, insured to \$50,000. This can usually be added to your vehicle or home owner's insurance. There is a fee of \$15 per night for bringing your personal golf cart.

**Bikes:** Don't forget your bike helmet! While Colorado law does not require it, we recommend that all riders wear a helmet while riding a bicycle. Bicycle riders must obey the same rules of the road as a motor vehicle, including the speed limit of 5½ mph.

**Campfires:** Campfires are permitted 8:00 AM to midnight. Please, never leave a fire unattended.

**Fire Rings & Picnic Tables:** 1 fire ring and 1 picnic table is provided per RV site, tent site, glamping, and vacation rental. Please do not burn or leave

trash in fire rings. Please do not move fire rings without permission from staff. Fire must be confined to the ring. County bans may occur and will be posted at the Welcome Center.

**Sewer Hook-Up:** All sewer hoses must be undamaged and sewer connections be tight. Replacement sewer hoses and sewer doughnuts can be purchased at the General Store.

**Waste Water:** The discharge of any waste water (septic or gray water) is strictly prohibited. Violators will be subject to a fine and possible eviction. Formaldehyde products are not permitted.

**Trash:** Between 9:00 AM - 10:00 AM and 5:00 PM - 6:00 PM, trash may be placed in front of your RV site, tent site, glamping, or vacation rental to be collected by our staff at 10:00 AM and 6:00 PM. Outside of those times, please place trash in any of the dumpsters located throughout the resort. Out of respect for our wildlife, please do not leave any trash out overnight.

**Recyclables:** Please place recycling in appropriate containers located throughout the resort.

**Smoking & Alcohol:** There is no smoking allowed in glamping or vacation rentals, Comfort Stations, or any indoor facilities. While alcohol is permitted at your RV site, tent site, glamping, or vacation rental, it must be consumed in a responsible manner – we are a family resort.

**Prohibited Items:** Fireworks, including sparklers, and explosives of any kind are not permitted under any circumstances. Anyone caught with fireworks may be asked to leave the premises without refund. Drones are strictly prohibited.

**Future Reservations:** Reservations for the following year will open Memorial Day weekend of the current year. We recommend booking before you leave as sites will fill up quickly.

**Minimum Stay:** All holiday weekends require a 3 night minimum stay or more. All other reservations require a 2 night minimum.

**Deposit:** All reservations require a deposit of 2 nights or half your stay, whichever is greater. Balance is due upon arrival. Personal checks are not accepted at check-in.

*\*Owners and/or management assume no responsibility for accidents or injuries to clientele and guests. We reserve the right to evict any person(s) without refund for detrimental conduct.*

## Granby Trails Colorado River Fishing Information

A fishing permit and a fishing reservation is required for Granby Trails Colorado River Fishing.

**For details, visit [TownOfGranby.com/RecOnlineRegistration](http://TownOfGranby.com/RecOnlineRegistration)  
or call the Granby Recreation Center at (970) 887-3961.**

Find information about the Colorado River beats accessible from our property in this week's Fun Planner, available at the Welcome Center.