

RULES



REGULATIONS

Check-In Time: 2:00 p.m. for RV/Tent Sites & 3:00 p.m. for Cottages. Balance is due upon arrival. Personal checks are not accepted at check-in. Early check in fee of \$25 will be charged for guests who arrive before check-in time.

Check-Out Time: 11:00 a.m. for all Sites and Cottages. We offer a late check-out fee \$25 for guests who wish to stay and use the amenities. The late check out is not an option if your site is reserved the same day. Please contact the office for further details.

Deposit: All reservations 3 nights or less require payment in full. All reservations 4 nights or longer require half of your total. The balance is due at check-in.

Occupancy: The rate includes 2 adults and 4 kids. Additional guests will be charged.

Guests/Visitors: Campers are responsible for their guests/visitors. They must register at the office and pay the guest/visitor fee, which is \$10 per person per day.

Minimum Stay: All holiday weekends require a 3 night minimum stay or more. All other reservations require a 2 night minimum.

Cancellation Policy: Cancellations made at least 14 days in advance will be refunded in the form in which it was paid, less a \$25 cancellation fee. Cancellations less than 14 days prior to the arrival date; deposit paid will be forfeited by the guest.

Refund Policy: Refunds are prohibited for weather conditions, voluntary departure, acts of nature, or evictions. Any refund processed will be refunded in the same form that it was originally paid or a reservation credit can be issued towards a future stay to be used within 1 year from the date the reservation credit was issued. All refunds processed via credit/debit card, will be processed back to the original credit/debit card used with no exceptions.

No Show Policy: Any guests that have not arrived 24 hours after their check in time, and have not made prior arrangements with resort staff, will be considered a no show reservation and forfeit their deposit.

Sewer Hook-Up: All sewer hoses must be undamaged and sewer connections be tight. Replacement sewer hoses and sewer donuts can be purchased at our General Store.

Waste Water: The discharge of any waste water (septic or gray water) is strictly prohibited. Violators will be subject to a fine and possible eviction. Formaldehyde products are not permitted.

Bikes: Don't forget your bike helmet! While South Carolina law does not require it, we recommend that all riders wear a helmet while riding a bicycle. Bicycle riders must obey the same rules of the road as a motor vehicle. The speed limit is 5 mph.

Fireworks: Fireworks, including sparklers, and explosives of any kind are not permitted under any circumstances. Anyone caught with fireworks will be asked to leave the premises without a refund.

Speed Limit: The speed limit is 5 mph on all resort roads.

Pets: We are a pet-friendly resort, but pets must be walked on a leash, cleaned up after and may not disturb other guests. Pets are the responsibility of the owner. Management reserves the right to restrict disruptive or aggressive breeds. Upon check-in, please notify the office of your pets. There is a limit of 3 pets on all RV sites and 2 pets in all cottages. Those staying in cottages with pets are required to pay a nonrefundable pet fee of \$50. We no longer allow dog pens, or pet fencing of any type.

Fire Rings & Picnic Tables: One of each is provided to each site. Please do not burn or leave trash in fire rings. Please do not move fire rings without permission of staff.

Campfires: Please, never leave a fire unattended. Please do not burn or leave trash in the fire rings.

Drones: Drones are not permitted on property.

Smoking & Alcohol: There is no smoking allowed in cottages, bathhouses, or any indoor facilities. While alcohol is permitted at your campsite or cottage, it must be consumed in a responsible manner— we are a family resort.

Vehicles: One vehicle is included in the site fee. One extra vehicle may be parked on your site for an additional \$5 per day. All vehicles must have a valid state license plate & a parking pass from the Front Office upon check-in. Towing is enforced. All motorized vehicles must have proof of insurance to be permitted on the property. Failure to provide proof of proper insurance will result in the prohibiting of use on property. All ATV/UTV and other large terrain vehicles are prohibited.

Personal Golf Carts: All guests are permitted to bring their own golf cart. Golf carts must be electric, the owner must provide proof of insurance at check-in, and sign our golf cart agreement. There is a \$30 fee per reservation to bring your own golf cart.

Respect Your Neighbor: Do not cut through sites and please keep your possessions on your site.

Quiet Time: Our quiet time is from 11:00 p.m. - 8:00 a.m. daily. Please, no loud talking, loud radios, loud televisions, or other loud noises during quiet hours. Also, we ask that you please be courteous to the guests around you during all hours of the day. The use of generators is prohibited. We do enforce a curfew – anyone under 18 years of age may not leave their campsite after 11:00 p.m. unless it is to and from the bathroom.

***Disclaimer:** Owners and/or management assume no responsibility for accidents or injuries to clientele & guests. We reserve the right to evict any person(s) without refund for detrimental conduct!

Emergency: Dial 911. Our address is 5800 SC-90, Conway, SC and then state your site number.

After-Hours Resort Contact Number: 843-591-4269