May 27, 2020

Dear Valued Guests,

We received confirmation that San Luis Obispo County has granted us the permission to resume short term lodging, at 50% occupancy, to all San Luis Obispo County residents. This will go into effect on Friday, May 29, 2020. Advanced reservations, including phone and online reservations will not be accepted at this time. We will be renting sites on a first come, first serve basis and will only be accepting reservations for guests with a billing address within the county who are able to provide proof of residency at check in. If you are unable to provide proof of residency upon arrival you will not be permitted access to the resort. Additionally, if we reach 50% occupancy we will unfortunately not be able to book your reservation at that time.

To ensure we are following these guidelines, guests will only be able to check in during the following times:

- Thursday-Sunday | 12pm-6pm
- Friday & Saturday | 12pm-8pm

We're excited to welcome you to our resort and look forward to your stay. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the CDC and the local government.

**Cava Robles RV Resort Re-Opening Guidelines**

Our primary objective is to open our properties/amenities as safely and quickly as we can, while adhering to active State/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. In order to comply, the following areas at our property are closed until further notice.

- Clubhouse
- Stores
- Fitness Center
- Pool
- Mini Golf

- All campsites are limited to members of a single household or living unit.

Please be safe while enjoying the great outdoors and contact the property with any questions. If you have a medical emergency please dial 911. We apologize for any inconvenience and thank you for your understanding and patience.

**Sun RV Resorts Health & Safety Protocols**

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas, high-touch surfaces, vacation rentals, cottages, and cabins.
- There will be Ongoing training for team members as well as daily temperature checks prior to shift start.
• Team members will be highly encouraged to wear facemasks when interacting with guests and required when mandated by state or local authorities.
• Informational regarding recommended **handwashing procedures** will be posted in restrooms, breakrooms, offices, and common areas to increase awareness of simple prevention methods.
• **EPA-registered disinfectant products** have been distributed to all locations.

**CDC Guidelines**

• Avoid close contact and practice social distancing of at least 6 feet.
• Practice frequent hand washing or use of alcohol-based hand sanitizer.
• Cover your mouth and nose with a cloth face cover when around others.
• Do not gather in groups and stay out of crowded places and avoid mass gatherings.
Help Prevent the Spread of Communicable Disease

Wear a Face Mask

Wash Hands Frequently with Soap & Water for at least 20 Seconds

Maintain Social Distance (6 ft/2m)

Use Hand Sanitizer that Contains at least 60% Alcohol

Contact Healthcare Professional if you Feel Ill

Clean Surfaces Frequently

For More Information, Please Visit:
www.cdc.gov
www.canada.ca
www.sunrvresorts.com